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ORACLE
AI Success Navigator

From Feature to Fluency

Part 1: Quarterly Release Readiness with Oracle AI Success Navigator
+ Oracle Guided Learning

Who is presenting today

Three perspectives across planning, in-application guidance and measurable adoption.



**Tony
Cook**

Founder & CEO, Fudgelearn

Bridges release insight into impacted roles, processes and user journeys.



**Johnny
Needham**

Executive Director, Navigator Adoption,
EMEA, Oracle CSS

Accelerates customer success from discovery and implementation through to ongoing innovation.



**Shelley
Harper-Lee**

OGL & AI Lead, Fudgelearn

Turns readiness insight into practical OGL guidance and impact analysis.

AGENDA

What we will cover

01 Why this series exists

The three-part journey and where Part 1 fits

02 Plan: Oracle AI Success Navigator

Environment-aware release readiness and planning

03 The bridge to impacted journeys

From release insight to roles, processes and tasks

04 Guide: the OGL readiness layer

In-application support in the flow of work

05 Practical use case and live demo

Regression review, guidance updates and validation

06 Impact analysis, roadmap and Q&A

Measuring adoption and agreeing next steps

Scope of the Series

Oracle Cloud is continuously evolving. The question is how organisations move from new capability to confident, measurable adoption.

PART 1

Quarterly Release Readiness

Plan what matters before release day.

Thursday 1 October 2026

PART 2

Continuous BAU Adoption

Adopt new ways of working and keep improving.

PART 3

Go-Live Readiness

Guide users through change when it matters most.

Part 3 ends, Part 1 begins again — a continuous loop

The release readiness opportunity

Quarterly releases are not just a technical checklist. **They are an adoption moment.**

01

What is changing?

02

Who is impacted?

03

Which journeys need support?

04

What OGL guidance needs reviewing?

05

How will users be ready before release day?

The risk is not the release. The risk is users meeting change without guidance, context or support.

The adoption journey: Plan. Guide. Adopt.

Plan the change, test what it impacts, guide users through it, and measure the outcomes that matter.

STEP 1 — PLAN

Oracle AI Success Navigator

Understand what to adopt, when to act and why it matters — matched to your specific Oracle environment and priorities.



STEP 2 — GUIDE

Oracle Guided Learning

Help employees understand what has changed and guide them through new processes — in the application, in the moment they need support.



STEP 3 — ADOPT

Optimisation

Turn insight into action — both tools working together so change actually lands with your people, at go-live, in BAU, and every quarter after.

One adoption mission.

Plan: Oracle AI Success Navigator

Understand what to adopt, when to act and why it matters — based on your Oracle environment and priorities.

Account Profile

Environment and priority context to focus effort on what's relevant

Config Assessment

Understand configuration and opportunities

Update Planning Centre

Plan and manage each quarterly update

Release Readiness

What is changing and when, and why it matters

Adoption Roadmap

Prioritize feature adoption for optimum value

Ask Oracle

AI guidance and recommendations for release readiness

DEMO

Ask Oracle in action

Explore release impact, ask practical readiness questions and shape the next set of adoption actions.

"Which 26D changes could impact our finance users?"

Prompt structure for useful answers

Give Ask Oracle the information it needs to produce an answer your team can use.

1

Give it a role

Act as an Oracle Fusion Cloud Financials release-readiness advisor.

Sets the perspective for the response.

2

Add context and evidence

Assess Release 26D for United Kingdom finance users. Use the feature release notes and Oracle documentation.

Names the release, audience and sources.

3

Specify the output

Create a leadership briefing, role impact matrix, risks, testing actions and readiness questions.

Defines the working deliverables.

The formula → **Role** + **business context** + **evidence** + **requested output**

Use Ask Oracle to refine the prompt before you ask for the full assessment.

Welcome to Success Navigator, Johnny

Recommended Activities

Innovate

Unlock personalized recommendations and manage adoption.

Adoption insights and tailored recommendations

Account Profile



Access your Account Profile for a full view of the Oracle products you're managing.

[Manage Account Profile](#)

Featured



Your latest features

Select Release



☒ Align to Production Profile

Explore features or find relevant release updates by product using this interactive graphic.

[View all features](#)

Ask Oracle

Today at 21:51

What would you like to accomplish?

Browse curated prompts from the Prompt Library or Ask Oracle for guidance tailored to your Oracle Cloud journey.

+ Tell us what you're trying to achieve



Explore what Ask Oracle can do

Powered by OASIS Generative AI. AI-generated responses may contain inaccuracies.

AISN + OGL bridge the gap

Navigator turns a release into a readiness plan. **Guided Learning** turns that plan into adoption.

Digital Success

STEP 1 · INSIGHT

AI Success Navigator

- What is changing in each release
- Who and which journeys are impacted
- Release notes become decisions

OUTCOME: RELEASE READINESS

Impacted Process

Impacted Roles

Impacted User Journey

Digital Adoption

STEP 2 · ACTION

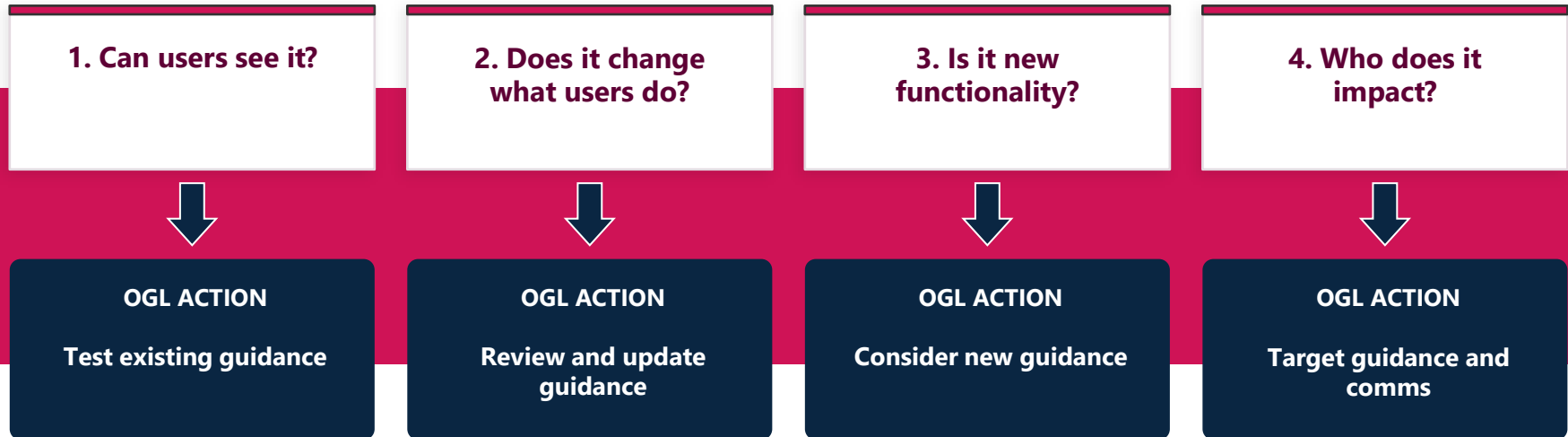
Oracle Guided Learning

- In-app guidance at the task
- Targeted to affected roles
- Usage data proves adoption

OUTCOME: CONFIDENT ADOPTION

Four questions, four OGL actions

Each pillar turns a release note into a decision — and each decision points at a guidance activity.



DEMO

Regression testing with Ask Oracle

Using Navigator's Release Readiness and Ask Oracle to identify the need for new guidance — or update OGL content — before each quarterly production release.

**Read the release
impact**

**Spot the affected
journeys**

**Check the existing
guides**

**Update OGL before
production**

Home

My Content

Content (441)

Archive (326)

Settings

Library

Use Cases

Base Guides

Oracle Content

Analytics & Reports

Dashboards

Reports

Learn

AI Assistant Config

Cookie Preferences

My Content

Search...

Create +

Filters (0)

Reset

New to Old

GENERIC LANGUAGE

Message DRAFT

Copy of AI Procurement Acknowledgement - Procurement Suite (AI)

apiName: d8feulb3

Smart Tip DRAFT

AI Acknowledgement Validation - Procurement Suite (AI)

apiName: 71ezay4b

Process DRAFT

Help Me Decision Tree - HCM Suite (Goals)

apiName: e14bcg0m

Smart Tip DRAFT

Help Me Button - HCM Suite (Goals)

apiName: rs3zglw]

Process DRAFT

Help Me Decision Tree - HCM Suite (Check-in)

apiName: ikibw89i

Smart Tip DRAFT

Help Me Button - HCM Suite (Check-in)

apiName: dd5vx9ux

Process DRAFT

Create My Development Goal - HCM Suite (Goals)

apiName: 99axx6wo

Process DRAFT

Add Development Goals for Direct Reports - HCM Suite (Goals)

apiName: 4716r8b2

Smart Tip DRAFT

Assign Goals - HCM Suite (Goals)

apiName: th8xdhxz

Smart Tip DRAFT

Completion Percentage - HCM Suite (Goals)

apiName: era28pby

Process DRAFT

Update My Goals - HCM Suite (Goals)

apiName: gohtc54p

Process DRAFT

Delete My Goals - HCM Suite (Goals)

apiName: ftt1jnzs

Smart Tip DRAFT

Correct Performance Review Period - HCM Suite (Goals)

apiName: jrwp1f18

Launcher DRAFT

Seadrill - End of Check-In Survey Launcher

apiName: zvn4e4vf

Survey DRAFT

Seadrill - End of Check-In

apiName: shpa7ggs

Filters

Label

Filter by labels

Product

- ☐ Change
- ☐ Customer Experience (CX)
- ☐ Enterprise Resource Plan...
- ☐ Finance
- ☐ HCM
- ☐ Human Capital Managem...
- ☐ NetSuite - GLOBAL
- ☐ SCM
- ☐ Supply Chain Management
- ☐ Welcome and Navigation
- ☐ <Not Assigned>

Module

- ☐ Absence
- ☐ Absence Management
- ☐ Activity Centres
- ☐ Change
- ☐ Compensation
- ☐ Compensation and Benefits

Build the adoption activity plan

Release readiness needs a joined-up activity plan across technology, change and communications.



Technical release review

What is landing in 26D



Impacted journey mapping

Roles and processes affected



OGL guidance update plan

Review, update, create, retire



User communications

Tell people before release day



Post-release measurement

Track what actually lands

One plan, one timeline — repeatable every quarter.

Adopt: make change land, then optimise

Guide usage

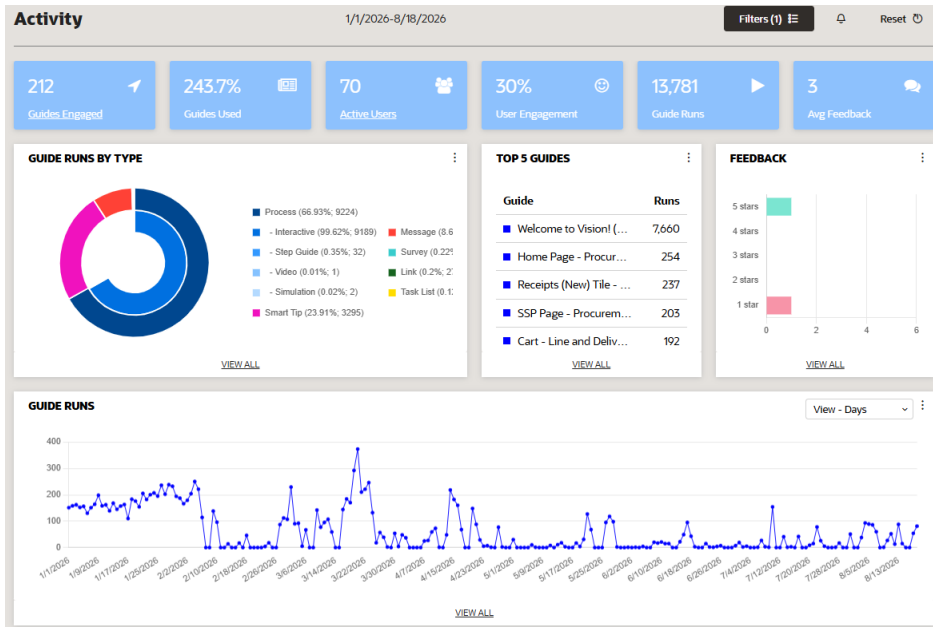
Which guides users actually open

Feedback scores

Is guidance missing or inaccurate

Use of links

Which support did end users engage with



New functionality

Benchmark how many users interacted

AI attribution

AI agent interactions through to completion

By Measuring adoption you turn release readiness from a project you finish into a cycle that gets better each quarter

Q & A AND CONTACT US

Plan what matters. Guide users through change. Adopt new ways of working.

What should we prioritise first?

Where does OGL fit in our estate?

How do we measure adoption?

Shelley Harper-Lee



OGL & AI Lead,
Fudgelearn
**Scan to email
Shelley**



Johnny Needham



Executive Director,
Oracle CSS
**Scan to email
Johnny**



OGL Customer Exchange

Register your interest
Scan to register your interest



APPENDIX

Further reading and follow-up material

The following slides are included in the PDF shared after the session for reference.



The 26D finance impact-assessment prompt

Oracle AI Success Navigator 26.1.3 | Ask Oracle | Demo: Johnny Needham | Copy, then swap the release, country and roles for your own

Act as an Oracle Fusion Cloud Financials release-readiness advisor for a United Kingdom-based organisation. Be practical, concise and evidence-led. Use Oracle documentation and clearly distinguish confirmed information from assumptions or items requiring validation. Focus on business impact, readiness decisions and better questions — not generic feature summaries.

Create a comprehensive impact assessment for Oracle Fusion Cloud Financials Release 26D, focused on our finance users. Structure the report as follows:

1. One-page finance release-readiness briefing

Summarise the most material changes, overall readiness status, key decisions required, top risks and recommended next actions for finance leadership.

2. Prioritised feature impact assessment

Identify relevant 26D features and, for each one, explain: what is changing in plain language; why it matters to the business; impacted processes, roles, controls and reports; UK-specific, tax, regulatory or localisation considerations; dependencies on data, integrations, security or reporting; recommended readiness action, owner and priority; evidence source and any assumptions to validate.

3. Role-by-role impact matrix

Provide an impact matrix for the CFO, Financial Controller, Accounts Payable lead, Treasury lead, Tax lead and Financial Reporting lead. Include likely impact, required actions, questions to validate, training or communications needs, and suggested test scenarios.

4. Controls, compliance and operational-risk review

Highlight potential effects on approval workflows, segregation of duties, audit evidence, financial controls, statutory reporting, tax compliance and business continuity.

5. Testing and implementation readiness

Recommend priority end-to-end test scenarios, affected integrations or reports to validate, test-data considerations, and clear entry and exit criteria for finance sign-off.

6. Adoption and change plan

Recommend targeted communications, role-based enablement, office-hours topics and post-go-live monitoring measures.

7. Leadership question set

Finish with five prioritised release-readiness questions for finance leadership; five questions for the implementation or IT team; five questions for process owners and control owners; and the key unknowns that require Oracle, partner or internal validation.

Present the outcome in clear tables where helpful. Prioritise items as High, Medium or Low, and identify where no material finance impact is expected.

How to reuse it

Swap the release and jurisdiction. Replace the six roles with the people who actually own your processes. Keep the confirmed-versus-assumptions instruction — it is what makes the output safe to circulate. Feed the impacted journeys straight into your OGL guidance plan: review, update, create, retire.

The OGL guide cross-reference prompt

Ask Oracle + OGL guide export | Demo: Shelley Harper-Lee | Run after the release impact assessment

You are an Oracle Fusion Cloud Financials release-readiness consultant specialising in Oracle Expenses, finance process analysis, and Oracle Guided Learning (OGL) impact assessments.

Context: the release assessment provided relates to Oracle Fusion Cloud Financials for a United Kingdom-based organisation. The primary audience is finance users. Focus specifically on Oracle Expenses and any related functionality.

The OGL guide export

I have uploaded an OGL guide export. Column A contains the guide name, Column B the guide type, Column C the module and Column D the guide content. Process guides will have their step guidance spread across multiple rows to represent each step of the guide.

The task

Please cross-reference the release impact check you have provided against the OGL guide export. For each release change, identify any existing OGL guides that may be impacted based on the guide name, guide type and step text.

Prioritise the results, sorted high to low

High: the guide supports a process, action, restriction, navigation path or AI capability that appears to be directly affected. Medium: the guide may need reviewing because the user journey, wording, entry point, page behaviour or field behaviour could have changed. Low: the guide is only loosely related, or the change appears mostly informational or cosmetic.

Present the output in a concise table

Use these columns: Priority; Guide type; Potentially impacted guide (one row per guide); Release change (list multiple release changes where relevant); Why this guide may be impacted; Recommended action.

Recommended action values

For the recommended action, use one of: Test guide; Review wording; Update existing guide; Create new guidance; No immediate action — or combinations of the above where a guide is impacted by multiple updates.

Then summarise

After the table, provide a short summary of: the top guides to test first; any gaps where new guidance may be needed; and any changes that do not appear to have a matching guide.

Make it your own

The specifics around Financials and Expenses should be replaced by the user as needed — swap in the module, process area and audience you are actually assessing.

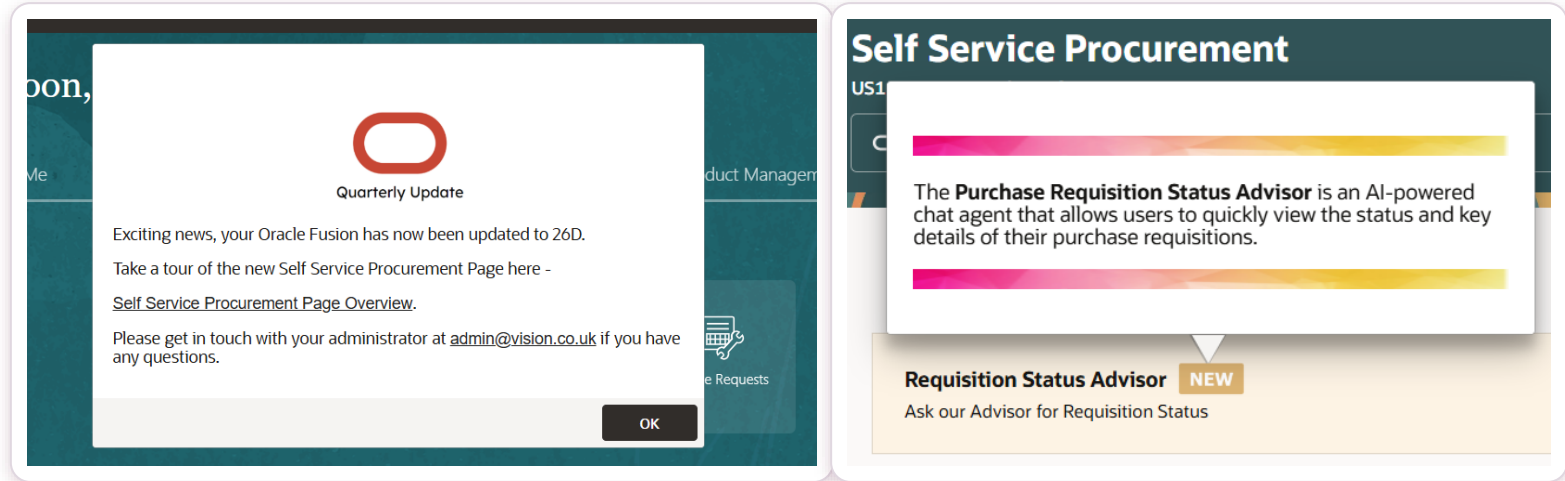
This prompt cross-references an impact assessment that already exists — it does not produce one. Run the release impact prompt first.

How to run it

Export your OGL guides into the four-column format first — name, type, module, content — with process guides expanded one row per step. Work the High rows before release day: those are the guides that break silently in production.

Guide: the OGL readiness layer

OGI turns release readiness insight into in-application support, helping users complete the right steps in the flow of work.



Guidance at the moment of need

Step-by-step process support

Role-based help for impacted users

Native to Fusion — no plug-ins

Four questions, four OGL actions

Each pillar turns a release note into a decision — and each decision points at a guidance activity.

1. Can users see it?

New pages
New fields
New buttons
New navigation

OGI ACTION

Test existing guidance

Replay guides against the new UI
Fix broken steps and selectors

2. Does it change what users do?

New processes
Approval changes
Validation changes
Different actions

OGI ACTION

Review and update guidance

Rewrite steps that no longer match
Retire guidance that is now wrong

3. Is it new functionality?

New capability
New feature
New AI experience

OGI ACTION

Consider new guidance

Build new guides, tooltips and help
Design for first-time use

4. Who does it impact?

Roles / personas impacted

OGI ACTION

Target guidance and comms

Scope guidance to affected groups
Time comms around the update